



## PHARMACY

Effective September 1, 2019, the only erythropoietin stimulating agent (ESA) covered by WEA Trust will be Retacrit. The following ESAs are excluded:

- Aranesp
- Procrit
- Epogen
- Mircera

If there are special circumstances in which you have clinical documentation that may support continued use of an excluded agent, please fax it to the Pharmacy Department at 608.276.9119. We thank you for your compliance and support to drive to the most affordable healthcare for our mutual clients.

## Provider Portal – Maddy

Maddy is your go to for all of your provider health insurance needs. She's our online health portal that gives you access to information about WEA Trust benefits.

### WITH MADDY YOU CAN:

- ▶ Access member eligibility, benefits, claims and authorizations
- ▶ Submit authorization requests
- ▶ Contact customer service
- ▶ and more!

### QUESTIONS?

Contact our customer service team at 800.279.4090.



### Sign up for the Provider Portal

Visit [MaddyPortal.com](http://MaddyPortal.com). (You will need your employer-based email and provider TIN.)

## REMINDER

### EDI INTERFACES - ACKNOWLEDGEMENT REPORTS (999 & 277CA)

When submitting claims electronically, please be sure to check the status of your inbound claim acknowledgement reports. For each claim file you should receive a 999-report telling you if the file was accepted or rejected. If the file passed and was accepted, you should then receive a 277CA report that will tell you if each claim in the batch was accepted or rejected. These reports are important because if anything rejected on either, it means it was not a clean claim and was not accepted by WEA Trust. Rejections can include but are not limited to HIPPA compliance errors or member eligibility issues.



## Let's Keep in Touch

Stay updated with Health Tradition news and reminders.



### Follow us on social media

Stay connected with us on Facebook and Twitter.



[https://twitter.com/wea\\_trust](https://twitter.com/wea_trust)



<https://www.facebook.com/WEATrust>

**WEA**trust

Provider News  
July 2019



WEA Trust  
 P.O. Box 21538  
 Eagan, MN 55121-5038

IMPORTANT UPDATES ENCLOSED

## Provider Network Contacts



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 & Network Management  
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 608.661.6666

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 608.661.6603

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 608.661.6754

Nora Moses - Manager of Credentialing  
 608.395.6311

Provider Services  
 800.279.4090

TO SIGN UP TO RECEIVE THIS VIA EMAIL

◀ Go to [weatrust.com/providers](http://weatrust.com/providers)

