



**WEA**trust

## **WEA-MedPlus**

HEALTH & VISION COVERAGE FOR PUBLIC RETIREES

# What is WEA-MedPlus?

WEA-MedPlus has been the premier custom health plan alternative for retired Wisconsin public employees since 1993. Not only does WEA-MedPlus cover the gaps left by Medicare, but it also includes vision services through National Vision Administrators (NVA) and full access to the SilverSneakers® Fitness program.

## Eligibility

WEA-MedPlus is available to retired public employees and their spouses who:

- ▶ Are age 65 or older
- ▶ Have Medicare Parts A and B
- ▶ Live in the United States

## Affordable & Simple Rates

As a WEA-MedPlus member, you pay a standard monthly premium based on your zip code with **no age penalties**. Rates may be adjusted January 1st and are guaranteed for that calendar year, making budgeting and planning easy.

## Choose Your Doctor

Traveling shouldn't be stressful. With WEA-MedPlus, you are free to choose the right doctor for you, wherever you are. You are not limited to doctors in certain hospital systems or states. However, you will receive the most benefit if you see providers that accept Medicare assignment. Plus, WEA-MedPlus covers out of the country emergency services.

**With no copays or deductibles for medical services, you'll have few out-of-pocket costs if you seek services from providers that accept Medicare assignment.**

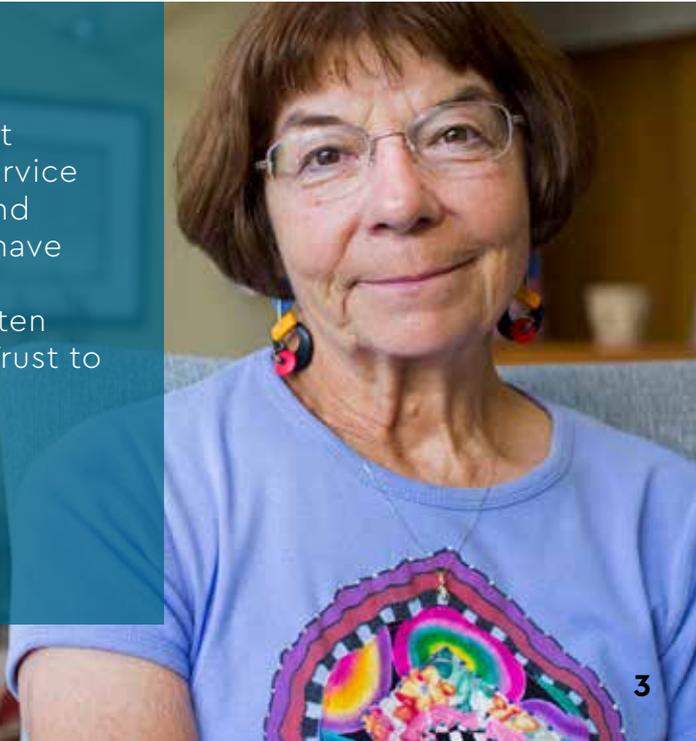
## Personal, Prompt Service

WEA Trust's customer service consistently receives top ratings in Wisconsin in the annual Consumer Assessment of Healthcare Providers and Systems (CAHPS®) survey. The CAHPS® survey is a nationally recognized benchmark that both the Trust and the state of Wisconsin use to assess overall member satisfaction with health plans. Our highest service scores are awarded to us by our retired members in our WEA-MedPlus plan.

When you call WEA Trust, a real person working in Wisconsin picks up the phone and answers your questions. WEA Trust also has the second-lowest grievance rating among major Wisconsin insurers, according to the Office of the Commissioner of Insurance. With 5x fewer grievances than the average Wisconsin insurer, you can rest easy being a WEA-MedPlus member.

"I have chosen to stay with the Trust because of the service I have received and the confidence I have in the integrity of the company. I often recommend the Trust to friends."

-ROSE CLANCY,  
WEA-MEDPLUS  
MEMBER



# SilverSneakers<sup>®</sup> Fitness Program

WEA-MedPlus makes it easy to get moving and improve your health. SilverSneakers lets you work out when, where and how you want, no matter your fitness level, ability or goals.

SilverSneakers provides access to:

- ▶ 16,000+ gyms, including use of equipment, pools and other amenities\*
- ▶ A wide variety of group fitness classes designed for all levels and abilities, led by certified instructors trained specifically in adult fitness
- ▶ Tips from fitness experts

On average, WEA-MedPlus members live less than two miles from the nearest SilverSneakers location. You can visit any SilverSneakers location as often as you want and even enroll in multiple locations at once.

\*Classes and amenities vary by location. Some classes and services offered at SilverSneakers locations may not be covered under the SilverSneakers benefit. Healthways and SilverSneakers are registered trademarks or trademarks of Healthways, Inc. and/or its subsidiaries. © 2016 Healthways, Inc. All rights reserved.

# WEA Trust Virtual Visits

**BY AMWELL**

Use Amwell to have a virtual visit with a doctor or therapist on your smartphone, tablet or computer. Doctors on Amwell treat, diagnose and even prescribe—helping you feel better faster.

For more information or to sign up, visit [WEAtrust.com/Amwell](https://WEAtrust.com/Amwell).

# WEA Trust Low Back Pain Program

**BY KIIO**

Whether you have chronic low back pain, or you just woke up on the wrong side of the bed, the WEA Trust Low Back Pain Program is an easy and convenient tool to manage your low back pain. It's like physical therapy on your phone! Our free program is scientifically-backed and takes you through a sequence of exercise routines created by experts in spine physical therapy for your specific type of low back pain.

For more information or to sign up, visit [WEAtrust.com/LowBackPain](https://WEAtrust.com/LowBackPain).

# Maddy Portal

Our online portal, Maddy, helps you view your health plan benefits and summaries, print a temporary ID card, find a network healthcare provider, view your healthcare claims and balances, contact Customer Service and more!

**Have questions about creating an account? Call our Customer Service team at 800.279.4000.**

# Additional WEA-MedPlus Benefits

<b>SHINGLES VACCINE</b>	Medicare Part D covers the Shingles vaccine first. If you still have a balance due, simply send WEA Trust the proper documentation from your doctor's office and we will cover the remainder of your costs.
<b>FAMILY COVERAGE</b>	Option for retired public employee and their spouse to continue together on one plan.
<b>SUPPLIES</b>	Coverage for custom-made, prescribed orthotics and compression stockings.
<b>RIDERS</b>	No need for additional riders added to your plan. WEA-MedPlus already has you covered.
<b>ORAL SURGERY</b>	100% benefit if related to covered services.



"My husband was seriously ill for five years. Thank God for WEA! They were helpful and clear when we had questions. They are thorough with billing and provide worry-free coverage."

-MEDPLUS MEMBER,  
SURVEYED IN 2016

# Enrolling Is Simple

Signing up for WEA-MedPlus takes less than 10 minutes, and our enrollment form is only two pages.

Once you meet our eligibility criteria, you may apply for WEA-MedPlus coverage at any time. You don't have to wait for an "open enrollment" time period.

However, if you do not enroll during the six-month period following the effective date of your Medicare Part B coverage, you must demonstrate that you were continuously covered by a comprehensive health insurance plan during the six months immediately preceding your application for WEA-MedPlus. That plan has to provide coverage equivalent to, or better than, a basic Medicare supplement plan.

If you want to switch from another plan to WEA-MedPlus, make sure there is not a lapse between the coverage from your previous plan and your WEA-MedPlus effective date.

To view or download the WEA-MedPlus enrollment form, please visit

**[WEAtrust.com/MedPlus](http://WEAtrust.com/MedPlus)**.



**If you have questions,  
please call our friendly  
Customer Service team at  
800.279.4000.**

**They will be happy to  
calculate your monthly  
premium and help you sign  
up for WEA-MedPlus.**

Excellent coverage,  
great service, no stress!

-MedPlus member,  
surveyed in 2016



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