



Provider Portal

COMING JANUARY 2019: MADDY PORTAL

Maddy is your go to for all of your provider health insurance needs. She's our online health portal that gives you access to information about WEA Trust benefits.

You can sign up for your Maddy portal account beginning January 2, 2019.

WITH MADDY YOU CAN:

- ▶ Access member eligibility, benefits, claims and authorizations
- ▶ Submit authorization requests
- ▶ Contact customer service
- ▶ and more!

TO SIGN UP:

- ▶ On January 2, 2019, visit www.MaddyPortal.com
- ▶ Select "Providers"
- ▶ Create an account username and password*

*Note: If you are a current WEA Trust provider, your myTrust portal account will be changing to the Maddy portal beginning January 2, 2019, and you do not need to create a new account.

QUESTIONS?

Contact our customer service team at 800.279.4090.

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Code Coverage

CMS – Payment Indicator N1

Centers for Medicare and Medicaid Services (CMS) Payment Indicator N1 codes are not separately reimbursable for Ambulatory Surgical Centers (ASC).

WEA Trust follows CMS coding practices and considers these ancillary items/services with a payment indicator of N1 as integral and commonly furnished by the ASC in connection with other surgical procedures. As such, these items/services are deemed bundled into the procedure(s) payment. Services commonly considered included in the payment for the ASC facility services are implantable DME, implantable prosthetic devices, radiology services, drugs and biologicals. Members are not liable for these ancillary items/services since they are reflected in the payment for the procedure(s) performed.

Claims submitted with HCPCS and CPT codes on the CMS ASC List that have a payment indicator of N1 are not covered separately for ASC facility charges. Please consult CMS' OPPS/ASC Final Rule for the ASC list of codes that have an N1 payment indicator.

Pharmacy

Electronic Prescribing – All Prescribers

Gain access to the WEA Trust drug formulary for preferred and covered drugs and avoid the hassle of changing prescriptions after the patient has left your office. Formulary access at the point-of-prescribing allows this and can save the member significant out-of-pocket costs. Access is through your standard ePrescribing software/EHR software and allows for:

- ▶ Confirming member eligibility
- ▶ Benefit and plan design detail such as drug tiers and copays
- ▶ Formulary access and drug placement in relation to tier

Rheumatology – Treatment of Rheumatoid Arthritis

VECTRA DA AND METHOTREXATE AND HYDROXYCHLOROQUINE BLOOD LEVELS

This is a revisit from our policy that went into effect August 2018 which requires a VECTRA DA test as a measure of disease activity in those with rheumatoid arthritis, along with methotrexate polyglutamate and/or hydroxychloroquine blood levels to ensure lowest cost drugs have been given every chance to manage disease activity. A copy from the policy reads as follows for any biologic, and Xeljanz, approved for the treatment of RA. Prior adequate use, over minimum of six months, and failure of MTX, as reflected by a therapeutic MTX PG level (60 nmol/L), AND a valid measure of disease activity (CDAI AND Multi-biomarker e.g., VECTRA DA) reflecting moderate to high level of disease activity (CDAI >10 and VECTRA > 29). If disease activity measures are discordant, ultrasound showing evidence of synovitis and erosions and disease progression will be acceptable. (Please submit CDAI form and MTX PG and/or VECTRA DA forms.)

Treatment of Migraine – URGENT NOTIFICATION

We have experienced concomitant use of Botox (botulinum toxin) AND Aimovig since Aimovig was approved for migraine. Please note WEA Trust will NOT cover both treatments. There is no clinical data supporting concomitant use. As other migraine biologic drugs are approved, the same non-coverage policy is in effect.

Let's Keep in Touch

STAY UPDATED WITH WEA TRUST NEWS AND REMINDERS.



Sign up to receive our E-Newsletter

Go to weatrust.com/providers and "Subscribe".



Follow us on social media

Stay connected with us on Facebook and Twitter.



Medical Management

Why is WEA Trust asking for Clinical Documentation for Members with Cancer?

In April 2018 we began a relationship with Interlink CancerCARE. They are WEA Trust's oncology experts. The Interlink team is very knowledgeable regarding oncology treatment and National Comprehensive Cancer Network (NCCN) guidelines. They ensure our members receive the most up to date, evidence-based care. This also enables us to provide case management to our members at a time when they really need a high value touch. WEA Trust empowers our members to advocate for their health by understanding their diagnosis and knowing all the options based on their personal life goals.

All oncology treatment regimens including chemotherapy, radiation, and any other services or procedures, require pre-approval. WEA Trust will request clinical documentation for medical review to ensure medical concordance. Each case is reviewed and if necessary, Interlink CancerCARE works with the physician to obtain medical concordance. If approval or medical concordance isn't obtained, the claim may not be reimbursed. There are times when it is determined the member may require care from a Center of Excellence. If this is the case, Interlink CancerCARE will work with the member and discuss with the provider that recommendation. To ensure the treatment plan is reimbursed, please submit the request for treatment in a timely manner.

You can find our oncology policy on our website at www.weatrust.com/OncologyPolicy

Case Management for Members

Harmony Care Management takes care management to a new level of service. Our member-centric approach pairs each member with their own personal Harmony clinician, one person partnered together in care. The Harmony clinician will support the member throughout the continuum of care. We develop a relationship that builds coordinated care where patients are more informed on healthcare choices and are able to work with their doctors to find the best path of care. Our Harmony Care Management Program focuses on the person inside the patient to deliver customized care programs and is provided by the staff at WEA Trust.

Credentialing

Credentialing

Contracted providers must complete the credentialing process and receive approval for network participation prior to rendering services to WEA Trust members. Services provided before the successful completion of the credentialing process will be denied and may not be billed to the member.

Provider Changes

Network providers are responsible for notifying WEA Trust of any updates to their provider organization, business practice, or practitioners. Please use our Provider Update Form, found on our website at <https://www.weatrust.com/provider/update-provider-info>. Provide a minimum of 30 days prior notice for any such changes, including but not limited to:

- ▶ Change in ownership, operations, or incorporation status
- ▶ Change in Tax ID number or legal business name
- ▶ Acquisition of other medical practice or entity
- ▶ Change in accreditation, licensure or eligibility status
- ▶ Change in billing or other contact information
- ▶ Change in service location
- ▶ Practitioner joining or leaving your organization
- ▶ Change in practitioner name, credentials, or specialty



Provider Network Contacts

Tim Bartholow, M.D. - Chief Medical Officer
608.661.6646

Joe Weyer - Director of Provider Contracting
& Network Management
608.661.6762

Traci Schaefer - Provider Network Manager
608.661.6666

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Chris Auger - Provider Contract Manager
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Nora Moses - Manager of Credentialing
608.395.6311

Provider Services
800.279.4090

TO SIGN UP TO RECEIVE THIS VIA EMAIL

- ▶ [Go to weatrust.com/providers](http://weatrust.com/providers)

IMPORTANT UPDATES ENCLOSED

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WEA Trust

