



PHARMACY

FASENRA AND NUCALA

In the January 2021 provider newsletter, we indicated that effective March 1, 2021, coverage for Fasenra (J0517) and Nucala (J2182)* will be as self-administered medication under the pharmacy benefit and must be processed through the pharmacy benefit manager.

*** Correction.** Please note, in that announcement, the Nucala code was listed incorrectly. The correct code is J2182, as is now shown above. The correction is also noted in the digital version of the January provider newsletter, which is posted on the WEA Trust website at <https://www.WEATrust.com/Provider/Provider-News>.

LANTUS, QVAR AND TOUJEO

Effective April 1, 2021, Lantus/Lantus Solostar, QVAR and Toujeo will move from covered to excluded. The preferred alternatives for each excluded medication are listed below:

Excluded	Preferred
Lantus/Lantus Solostar	Basaglar
QVAR	Flovent
	Arnuity Ellipta
Toujeo	Basaglar

New prescriptions will be necessary for members to obtain any of the preferred alternatives. Members on medications impacted by this change have been notified and asked to talk with their physician regarding this change.

CODE COVERAGE

National Drug Code (NDC)

Effective January 1, 2021, WEA Trust will require a valid National Drug Code (NDC) in addition to the appropriate Health Care Common Procedure Code (HCPC). When billing an injectable drug, providers must submit the valid 11-digit NDC, the unit of measurement qualifier, and the quantity on the claim. These requirements apply to both paper and electronic claims with a date of service of January 1, 2021, and after. Any claim billed with an invalid or missing NDC will be denied requesting a valid NDC number.

REMINDERS

Vitamin D Assay Testing Policy

WEA Trust published an article for the coverage of Vitamin D Assay testing in the October 2018 provider newsletter, which is available on our website at <https://www.WEATrust.com/Provider/Provider-News>.

At that time, it was announced that beginning January 1, 2019, WEA Trust will cover Vitamin D Assay testing for specific diagnoses or in higher risk patients when results will be used to institute or monitor more aggressive therapy. It further stated Vitamin D Assay testing will no longer be covered for routine health checks, general screenings, or in the absence of specific diagnoses or risk factors.

The current research available does not support general screening for Vitamin D deficiency at a population level. In addition, the U.S. Preventive Services Task Force (USPSTF) found no studies that evaluated the direct benefit of screening for Vitamin D deficiency in adults.

The Vitamin D Assay Testing Policy is available at <https://www.WEATrust.com/Provider/Medical-Policies>.

When submitting claims for Vitamin D Assay tests, be sure the appropriate ICD-10 diagnosis code reflects the specific reason for the test and is identified on the line item for the test. If the test does not meet the policy criteria the service will deny as provider liability.

Telemedicine Coverage

Video conferencing, Telemedicine, or Telehealth Services are covered under the health policy if the service is provided in a manner that allows both **verbal and visual interaction** between the physician and patient, meaning the patient and the provider can both see and speak to one another at the same time during the visit.

Audio-only telephone communication, where the patient is only speaking to a provider over the telephone, is **not a covered benefit**.

Please Note: Due to the COVID-19 pandemic, WEA Trust has made the exception to allow coverage for audio-only telephone communication for outpatient mental health services and autism services and/or therapy.

MEDICAL MANAGEMENT

Preauthorization – Coordination of Benefits (COB)

Under the WEA Trust coordination of benefit guidelines, preauthorization is only required when WEA Trust is secondary, and the service being performed is not covered by the primary payor. If the service is on the WEA Trust preauthorization list, preauthorization is required and will need to be submitted for review and approval by WEA Trust prior to performing the service.

PROVIDER PORTAL

Maddy Portal

Maddy is your go-to resource for all of your provider health insurance needs. She's our online health portal that gives you access to information about WEA Trust benefits.

With Maddy You Can:

- Access member eligibility, benefits, claims and authorizations
- Submit authorization requests
- Contact customer service
- and more!



To Sign Up:

- Visit www.MaddyPortal.com
- Select “Providers”
- Create an account username and password

Questions?

Contact our customer service team at 800.279.4090.

COMING SUMMER 2021

Zelis Payments

WEA Trust is pleased to introduce a new electronic payment process with Zelis Payments. Zelis Payments delivers the latest in secure ePayment technology to accelerate and add efficiency to the claim payment process.

ZELIS ELECTRONIC PAYMENT METHODS:

Zelis ACH: ACH is the most efficient way to maximize payment by directly depositing electronic payments into the provider's bank account. ACH payment delivery is a CAQH CORE®-certified vendor product, which ensures compliance with ACA standards and HIPAA requirements.

Zelis Virtual Card: Virtual card payments utilize a reloadable, virtual card which can be faxed or downloaded by the provider. The provider inputs the card information into their card terminal to receive immediate payment for the claim.

Zelis Payments offers multiple options to access data and customize notifications. In addition, the provider has access to several features via the Zelis secure web portal.

WHAT DOES THIS MEAN TO YOU?

Already Enrolled with Zelis: to assist you, providers already enrolled with Zelis for electronic payment will automatically be transitioned to receiving payment from WEA Trust through Zelis.

Note: There will not be any change for providers currently receiving an ACH payment and an electronic

835 file from WEA Trust through Availity or a third-party clearinghouse.

More information will be shared in future communication as we move forward with making Zelis Payments available.

CREDENTIALING

Contracted providers must complete the credentialing process and receive approval for network participation prior to rendering services to WEA Trust members. Services provided before the successful completion of the credentialing process will be denied and may not be billed to the member.

PROVIDER CHANGES

Network providers are responsible for notifying WEA Trust of any updates to their provider organization, business practice, or practitioners. Please use our Provider Update Form, found on our website at WEAtrust.com/provider/update-provider-info.

Provide a minimum of 30 days' prior notice for any such changes, including but not limited to:

- Change in ownership, operations, or incorporation status
- Change in Tax ID number or legal business name
- Acquisition of other medical practice or entity
- Change in accreditation, licensure or eligibility status
- Change in billing or other contact information
- Change in service location
- Practitioner joining or leaving your organization
- Change in practitioner name, credentials, or specialty

BUSINESS ADDRESSES

CORRESPONDENCE MAILING ADDRESS:

WEA Trust
PO Box 21538
Eagan, MN 55121-5038

PHYSICAL ADDRESS:

WEA Trust
45 Nob Hill Road
Madison, WI 53713

CLAIM MAILING ADDRESS:

WEA Trust
PO Box 211438
Eagan, MN 55121-3038

CHIROPRACTIC CLAIM ADDRESS:

Magellan Healthcare
PO Box 211532
Eagan, MN 55121

HOURS OF OPERATION

Hours: Monday – Friday: 7:30 a.m. to 5:00 p.m.

PROVIDER SERVICE

Telephone: 800.279.4090
Fax: 608.276.9119
WEAtrust.com

PREAUTHORIZATION

MEDICAL PREAUTHORIZATION:

Maddy Portal: www.MaddyPortal.com
Form: Preauthorization/Prior-Auth Request Form
Fax: 608.276.9119
Urgent Fax: 608.661.6706

BEHAVIORAL HEALTH PREAUTHORIZATION:

Form: Preauthorization/Prior-Auth for Behavioral Health Form
Fax: 608.661.6706

ONCOLOGY PREAUTHORIZATION:

Form: Preauthorization/Prior-Auth Oncology Request
Fax: 608.467.5431

OT/PT/ST PREAUTHORIZATION:

Magellan Website: <https://www.hsminc.com/login>



Let's Keep in Touch!

Stay updated with WEA Trust news and reminders.

Follow us on social media.

Stay connected with us on Facebook.

[FACEBOOK.COM/WEATRUST](https://www.facebook.com/weatrust)



Provider Network Contacts

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& Network Management
608.661.6762

Traci Schaefer - Provider Relations Manager
608.661.6666

Lisa Hankel - Provider Contract Manager
608.661.6603

Chris Auger - Provider Contract Manager
608.661.6754

Nora Moses - Manager of Credentialing
608.395.6311

Provider Services
800.279.4090

TO SIGN UP TO RECEIVE THIS VIA EMAIL

- [Go to weatrust.com/provider](http://weatrust.com/provider)

IMPORTANT UPDATES ENCLOSED

Eagan, MN 55121-5038

P.O. Box 21538

WEA Trust

